

Request Free Individualized Technical Assistance

Request assistance directly via our [online form](#)



Smart Management for
Small Water Systems

Individualized Technical Assistance
available for small water systems

COVID-19 support and assistance
now available

COVID-19: How can the Environmental Finance Center Network help?

Technical Assistance is provided FREE to small drinking water systems serving 10,000 or fewer people. We know that in these times, your technical assistance needs have likely shifted. Here are some free services we can offer to small systems in response to COVID-19, in addition to the rates, finance, asset management, and resiliency services we already provide.

Resource Help-Desk (Tier 1)

-We will introduce you to specific resources and how to use them, including our [funding tables](#), [rate-funded community assistance guide](#), and more. Learn more via our [COVID-19 Resources page](#).

-We will walk you through a checklist-based internal audit to help you assess the initial impacts of COVID-19 on your utility.

In-Depth Assistance (Tier 2)

-[Financial Health Check-Up](#): we develop a snapshot of your utility's financial health and define its strengths and weaknesses from the last five years.

-[Water and Wastewater Rates Analysis Tool](#): We review your rates to ensure projected revenues cover projected expenses, help you determine what input values may change during and after the COVID-19 crisis, and train you on how to evaluate rate changes in the coming years.

-[Financial Resilience Dashboard*](#): We help you use an online dashboard to show the impact of revenue losses on a utility in light of COVID-19

*Only available for utilities in select states

Questions? To discuss your system's eligibility or assistance needs, please contact:

Stephen Lapp, Project Manager
EFC at the University of North Carolina Chapel Hill
slapp@sog.unc.edu
919-962-6203

