

Embracing Strengths in Times of Change

presented by

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What Changes Are Your Organizations Facing?





Ratio of Engaged to Actively Disengaged

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Engagement Drives Results

There is clear evidence that high employee engagement is related to improved organizational results.

| Key findings from | n More unsolicited applications per employee |
|---|--|
| the Hewitt's Engagement | Lower full-time and part-time turnover |
| Studies around t world | he Stronger financial results – revenue growth, cash-flow return on investment (44%) |
| Other internal and external research findings | Higher productivity (70%) |
| | d Dower absenteeism |
| | |
| | Higher employee morale |
| | Greater readiness for change |
| Employee Health Well-Being | Lower job-related stress |
| | Lower disability & Workers Compensation costs |
| | Better physical health |
| | Lower absenteeism |
| | |
| | "Business Sustainability and Employee Engagement" presentation |

by Ted Emond, Hewitt Associates, at CBSR and NBS event, Toronto, Feb. 24, 2010

Engaged

VS

Actively Disengaged

- Work with passion
- Feel a profound connection to their organization
- Believe they can impact the community
- Fully involved in their work
- Develop productive relationships
- Consistently perform at high levels
- Use some of their strengths

- Are negative in what they say and do
- Resistant to change
- Focus on accomplishing a task rather than achieving an outcome
- Unhappy at work
- Rarely take initiative
- Say critical things about the organization
- Do enough just to get by

"Actively Engaged" Characteristics

Conscientiousness

Optimism

Team-oriented

Empathy

Broader understanding of the organization

Engagement in other activities

Past history of engagement

□View challenges as opportunities

Proactive

Dependable

Carefulness

Thorough

□Know & use strengths regularly

The Business Case for Strengths

Teams that play to their Strengths regularly are:

38% more likely to be high-productivity teams

44% more likely to earn high customer satisfaction scores

50% more likely to have low employee turnover

Taken from Gallup Org

Myth and Truth 1

MYTH

As you grow, your personality changes.

As you grow, you become more and more of who you already are.

TRUTH

Myth and Truth 2

MYTH

You will grow the most in your areas of greatest Weakness.

You will grow the most in your areas of greatest Strength.

TRUTH

Your Best Investment

Speed Reading Class

| STUDENT | Slow Readers | Fast Readers | |
|-----------|----------------|--------------|--|
| Pre Test | 85 WPM 300 WPM | | |
| Post Test | 134 WPM | 1,800 WPM | |
| % Change | 50% | 600% | |

Source: Gallup Organization

Strength

- The ability to consistently provide near-perfect performance in a given activity.
- A strength enables and equips you to do certain things very well.
- Strengths grow from our natural talents, so while they can be developed, they cannot be acquired.



| S | SUCCESS When you do it, you feel effective. People tell you that you have a gift for this activity You have earned prizes or recognition for this activity |
|---|---|
| | = INSTINCT Before you do it, you actively look forward to it. You find yourself volunteering for this activity This activity is a positive "gut reaction" for you |
| G | GROWTH While doing it, you feel inquisitive and focused. You often find yourself thinking about this activity You can't wait to learn more about this activity |
| | NEEDS After you've done it, you feel fulfilled and authentic. It's fun to think back on doing this activity Doing this activity is one of your greatest satisfactions |

4 Leadership Strength Areas

| Executing | Relationship Building | Influencing | Strategic Thinking |
|---|---|---|---|
| implement solutions | glue that holds a team together | innately good at influencing | keep people focused on "what they |
| work tirelessly to get | keep distractions at | always selling the team's | could" be |
| something done | bay that interfere with results | ideas inside and outside the organization | constantly pull team/members into the future |
| transform idea | | | |
| into reality within the organization they lead | keep the collective energy high | take charge, speak up, and make sure group is heard | continually absorb & analyze info & help team make better decisions |

34 Strengths

Achiever - constant drive for accomplishing tasks

Activator - acts to start things in motion

Adaptability - adept at accommodating to changes in direction/plan

- Analytical requires data and/or proof to make sense of their circumstances
- Arranger enjoys orchestrating many tasks and variables to a successful outcome
- Belief strives to find some ultimate meaning behind everything they do
- Command steps up to positions of leadership without fear of confrontation
- Communication uses words to inspire action and education
- Competition thrives on comparison and competition to be successful
- Connectedness seeks to unite others through commonality
- Consistency believes in treating everyone the same to avoid unfair advantage

- Context able to use the past to make better decisions in the present
- Deliberative proceeds with caution, seeking to always have a plan and know all of the details
- Developer sees the untapped potential in others
- Discipline seeks to make sense of the world by imposition of order
- Empathy especially in tune with the emotions of others
- General Focus requires a clear sense of direction to be successful
- Futuristic keen sense of using an eye towards the future to drive today's success
- Harmony seeks to avoid conflict and achieve success through consensus
- □Ideation adept at seeing underlying concepts that unite disparate ideas
- □Includer instinctively works to include everyone
- Individualization draws upon the uniqueness of individuals to create successful teams
- □Input constantly collecting information or objects for future use

- Intellection enjoys thinking and thought-provoking conversation often for its own sake, and also can data compress complex concepts into simplified models
- Learner must constantly be challenged and learning new things to feel successful
- Maximizer seeks to take people and projects from great to excellent
- Positivity knack for bring the light-side to any situation
- Relator most comfortable with fewer, deeper relationships
- Responsibility inexplicably, must follow through on commitments
- Restorative thrives on solving difficult problems
- Self-Assurance stays true to their beliefs, judgments and is confident of his/her ability
- Significance seeks to be seen as significant by others
- Strategic able to see a clear direction through the complexity of a situation
- Woo able to easily persuade



Myths About Introverts

- 1. Introverts are shy
- 2. Introverts don't like to be around people
- 3. Introverts don't make good leaders or public speakers
- 4. Its easy to tell who is introverted

Huffington Post 7/13

Introvert

Extrovert

- Get energy from ideas & alone time
- Think to talk
- Drawn to the inner world of thought and feeling

- Get energy from people and activities
- Talk to think
- Drawn to the external world of life and people





"Knowing yourself is the beginning of all wisdom."

Aristotle

