# Entrepreneurship Economic Development

Creating a Supportive System for Entrepreneurial Development



Know Your Region Series
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## Entrepreneurship Economic Development

- Entrepreneurs
  - Trends
  - Who Are They
  - What do They Need

- Entrepreneurship Support Systems
  - The Systems Approach
  - Role of Communities and Developers
  - Best Practices



• 1800	85% of American Workforce in
	Agriculture



 1945 43% of American Workforce in Manufacturing



- 1979 22% of American jobs Management/Professional
- 1990's Shift to New Economy

**Source:** EDA, A Report on 21<sup>st</sup> Century Economic Dlvp 2005 ITIF, 2008 State New Economy Index

#### Current Economic Drivers

- Functional Performance Improvements
  - Digitalization
  - Speed



#### • What's Next?

- Broad-Based Technology Innovations
  - Nano
  - Bio
  - Green



"An economy's prosperity is highly dependent on a dynamic entrepreneurship sector" -GEM Study 2010

KnowledgeDependent

Global

 Rooted in Information Technology

Driven by Innovation



# Entrepreneurship Benefits the Regional Economy

- Diversified Regional Economic Base
- Sticky Business
- Localized Decisions
- Local Wealth Generation
- Clusters of Innovators



# What Do Entrepreneurs Need to Succeed?

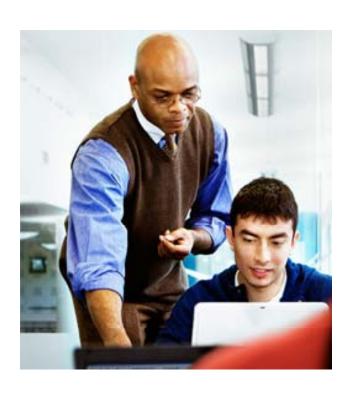
- Supportive Community Culture
- Business Technical Assistance/Training
- Capital
- Networks



- Supportive Community Culture
  - Entrepreneurship Is Something To Aspire To
  - Failure Is a Learning Opportunity, Not a Stigma
  - Physical and Cultural Resources Are In Place to Foster Entrepreneurial Development



- Business Technical Assistance and Training
  - 1:1 Consulting
  - Classroom Training
  - Workshops/ Seminars
  - Mentoring



#### Networks

- Like Minded Individuals Innovate, Solve Problems, Create Solutions and Accelerate Outcomes
- Peer, Professional and Social



### Capital

- The Right Kind of Capital at The Right Stage of the Business Life Cycle
- Access to Capital Resources



### Micro-Enterprise

**Small Business** 

Innovators!



## **Venture Companies**



# **Understanding Entrepreneurs**

## Micro-enterprise

- Demographic Profile
  - Mostly Women
  - All Ages
  - All Incomes
- Psychographic Profile
  - Driven by Passion
- Industry Clusters
  - Small Retail
  - Service



#### **Small Business**

- Demographic Profile
  - Women > Men
  - Middle Income
- Psychographic Profile
  - Seek a Lifestyle
  - Profit Conscious
- Industry Clusters
  - Retail/Service
  - Technology
  - Light Manufacturing



#### **Innovator**

- Demographic Profile
  - Men > Women
  - Owner is Not Manager
- Psychographic Profile
  - Opportunity Analyst
  - Profit Driven
  - Easily Bored
- Industry Clusters
  - Technology
  - Service
  - Retail Franchise
  - Some Manufacturing



### **Venture Company**

- Demographic Profile
  - Mostly Men
  - Management Teams
- Psychographic Profile
  - Growth Driven
  - Path Directed by Capital
- Industry Clusters
  - Technology
  - Innovation Within Any Industry



## **Special Segments**

- Emerging Business Models
  - Social Entrepreneurship
  - Necessity Entrepreneurs





# Putting It All Together

Our Ultimate Objective:

To Create An Entrepreneurship Support System



"A New Economy Demands A New Approach.
We Don't Need New Programs- We Need a New Mindset".

-Erik Pages, Entreworks Consulting

# What Do Most Entrepreneurs Experience?

- A Complex Maze of Providers and Services
- Referral -Referral -Referral
- Little Customization of Services
- Quantity vs Quality





## **Turning Policy Into Practice:**

The Role of Economic Developers

# Creating a Supportive Culture Policy

#### Climate

- Awareness and Recognition
- Anonymity
- Quality of Life

#### Infrastructure

- Physical
- Taxes and Regulations
- Services



Source: Energizing Entrepreneurs: Charting a Course for Rural Communities

# Creating a Supportive Culture Practices

- Celebrate Entrepreneurs
  - Contests
  - Networking Events
- Arts, Culture, Recreation!
- Muni-Services
- Regulatory Review
  - P & Z review



# Business Technical Assistance Training and Education Policy

- Comprehensive Array of Services
  - Meeting the Needs of All Entrepreneurs
- Education In Grade School
- Customized Delivery
- On-Site and On-Line



# Business Technical Assistance Training and Education Practice

#### Collaborators

- Market as a Single Voice
- Respect/Refer Within System
- Gain Competency







# Business Technical Assistance Training and Education Practice

- Market Driven Services
  - Economic Gardening
  - Online TA and Mentoring





## Access To Capital Policy

- Understand Capital Stream
  - Locate Gaps
  - Insure Access
  - Push Capital At Specific Clusters



## Access To Capital Practice

- Inventory Existing Capital
- Leave No Gaps
  - Change Rules
  - Empower Administrators
- Create SpecializedCapital Funds



## Networking Policy

- Connect Like-Minded Individuals
  - Foster Innovation
  - Manage Churn



### Networking Practice

- Customize Online Networks
  - MyEntre.Net
  - Facebook
  - LinkedIn













#### **Outcomes**

- Business Culture that Embraces Start-Ups
  - Higher Risk Tolerance
- Networks of Entrepreneurs
- Networks of Service Providers
- Virtuous Cycle
  - Mentors
  - Angels
  - Youth



## Entrepreneurship Support Programs

#### MyEntre.Net

MyEntre. Net creates access to resources, services and entrepreneurs online. We provide small business with free, easy access to the help you need - when you need it.

www.myentre.net

#### North Carolina's Rural Entrepreneurship Development System

The project seeks to improve and broaden entrepreneurial support services in the state's 85 rural counties, ensuring that they reach current and prospective entrepreneurs in their home communities.

www.ncruralcenter.org/entrepreneurship/development.asp

Economic Gardening: An Entrepreneurial Approach to Economic
 Development Economic Gardening provides Information, Infrastructure and
 Connections to Littleton, Colorado small business. Now a nationwide initiative.
 http://www.littletongov.org/bia/economicgardening/default.asp

#### Georgia's Entrepreneurial Friendly Initiative

Georgia provides a certification of 'Entrepreneur Friendly' to communities who engage in a series of efforts to support entrepreneurs.

www.georgia.org

#### Free





Referrals to 3,800 sources of T/A, Capital, Incubation & Professional Services



Free, Market, Industry and Business Intelligence



www.myentre.net

## North Carolina's Rural Entrepreneurship Development System

Comprehensive support services to reach rural high poverty, high minority regions of the state. Many published resources, new distance learning tools.



## Georgia's Entrepreneurial Friendly Initiative



An entrepreneur friendly designation which promotes collaboration between service providers and improves the climate for small business development.

www.georgia.org/smallbusiness

## **Economic Gardening**











# Additional Reading

- Energizing Entrepreneurs: Charting a Course for Rural Communities <u>www.heartlandcenter.info/publications.htm</u>
- The Next Hundred Million: America in 2050: Joel Kotkin, 2010
- Mission, Inc.: The Practitioner's Guide to Social Enterprise, Kevin Lynch and Julius Walls, Jr. 2009
- Ripples From the Zambezi: Ernesto Sirolli, 1999
- Purple Cow: Seth Godin, 2003
- The E-Myth Revisited: Why Most Small Businesses Don't Work and What To Do About It, Michael E. Gerber, 2001

## For Continued Conversation

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